

PRESS RELEASE

Schaerer ProCare – easy, reliable, efficient **Rethinking system cleaning of professional coffee machines**

Zuchwil, 16. March 2023 – The new Schaerer ProCare cleaning system turns what you know about the system cleaning of professional coffee machines on its head. For up to three months, the patent-pending concept cleans the coffee and milk system fully automatically – without the involvement of service staff. “When developing the Schaerer ProCare, the idea was to fundamentally change the cleaning process by automating it to such an extent that system cleaning is basically no longer an issue for our customers. Hygiene, servicing, handling, transport – the Schaerer ProCare has optimised all of this”, says Laurent Häfliger, Project & Life Cycle Manager at Schaerer and part of the Schaerer ProCare development team of 15 people. What is special about the Schaerer ProCare: The optional accessory available for the Schaerer Coffee Soul models stores highly concentrated alkaline and acidic powder in two bags, each 600 grams in volume. For each cleaning cycle, only the amount needed to obtain an optimally dosed solution is dissolved in water, which is then fed to the coffee machine. The desired time for system cleaning can be programmed individually, and the entire process takes just under 15 minutes. The remaining powder stays at the bottom of the bag and is enough to perform one hundred fully automatic cleaning cycles. The empty bag is easy to replace and recycle thanks to its mono-plastic composition. This means the Schaerer ProCare ensures maximum hygiene and has positive effects on the service life of the coffee machines as well as the beverage quality. It also reduces operating costs thanks to the optimised supply of cleaning agent and less service work.

High customer value with any business model

Most professional coffee machine failures are caused by inadequate or incorrect cleaning, despite efficient cleaning systems. “For example, people forget to add cleaning agent or add too much, thinking “a lot helps a lot”. In the worst case scenario, cleaning is sometimes unfortunately put off to the last possible minute, which is not only questionable in terms of hygiene, but also shortens the service life of the machine. Too much cleaning agent also drives up material costs unnecessarily”, explains Felipe Quintans, Product Manager at Schaerer and also a member of the development team. Direct customer feedback also supports the following: Especially in times of increasing staff shortages and high fluctuation, it is getting harder and harder to make sure that the few employees carefully carry out all work steps under time constraints or that new staff is adequately trained. This is where the Schaerer ProCare comes in and creates the highest level of reliability thanks to a high degree of automation over a period of one hundred days. The regular cleaning also helps to maintain high beverage quality for consumers. For business models in which coffee machines are operated in self-service mode – for example in offices or in public areas such as airports – the Schaerer ProCare has yet another advantage: Since service work can be significantly reduced, staff deployment and travel costs are saved.

Bags with powder instead of tabs and liquid cleaner

What is unique about the Schaerer ProCare cleaning concept compared to other systems is the storage of the cleaning powder in two closed bags. “With the Schaerer ProCare,

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employees no longer have to spend time filling dosing systems with tabs. When the powder is used up, the empty bag is simply removed and a new one is put in. This makes handling really easy for staff”, explains Häfliger. In addition, the highly concentrated powder mixture in bags saves a lot of space during storage and transport. In liquid form, this would be two 6-litre canisters instead of the two 600-gram bags used in the Schaerer ProCare. In the Schaerer ProCare module, the bags fill with water to supply the two solutions needed for the cleaning process. The alkaline solution is used for the coffee system, and both are used for the milk system, as this is the most efficient way to clean parts that come into contact with milk. The Schaerer ProCare always ensures the optimum dosage. The dosage is continuously checked by a sensor and water is added in a controlled manner to make sure that the optimum concentration is achieved until the end. “Only the so-called last mile, meaning the connecting hose between the machine and the milk container, still has to be manually connected to the Schaerer ProCare. But this is very simple and is done when filling up the milk. Simply take the end piece out of the milk container and insert it into the Schaerer ProCare module. The hose is then rinsed automatically”, explains Quintans. A nice side effect: When filling or cleaning the milk container, the end of the hose is out of the way, so it does not hang down and drip on anything.



Image availability

You can find downloadable image material in our media portal press-n-relations.amid-pr.com (search term “Schaerer-Pro-Care”). Of course, I would also be happy to send you the files by e-mail. Contact: nfo@press-n-relations.de

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About Schaerer

Founded in 1892 and headquartered in Zuchwil, Switzerland, Schaerer Ltd. is one of the world's leading manufacturers of fully automated professional coffee machines. As a well-established brand with a long history, Schaerer stands for Swiss values combined with in-depth knowledge on coffee. The brand emphasizes these attributes in its claim "swiss coffee competence" and lives them equally in its product development and the Coffee Competence Centre, Schaerer's coffee expertise and training centre in Zuchwil. Moreover, Schaerer is characterised by extreme flexibility adhering to the guiding principle of "We love it your way" - whether it concerns customer requests, customer-specific products bulk orders or the product range which offers the customer a wide collection of customised configuration options. Customer-oriented and equipped with comprehensive knowledge on coffee, Schaerer supports any customer of any size all over the world in offering guests delicious coffee of the highest quality.

Schaerer has been part of the French consortium Groupe SEB since 2016.